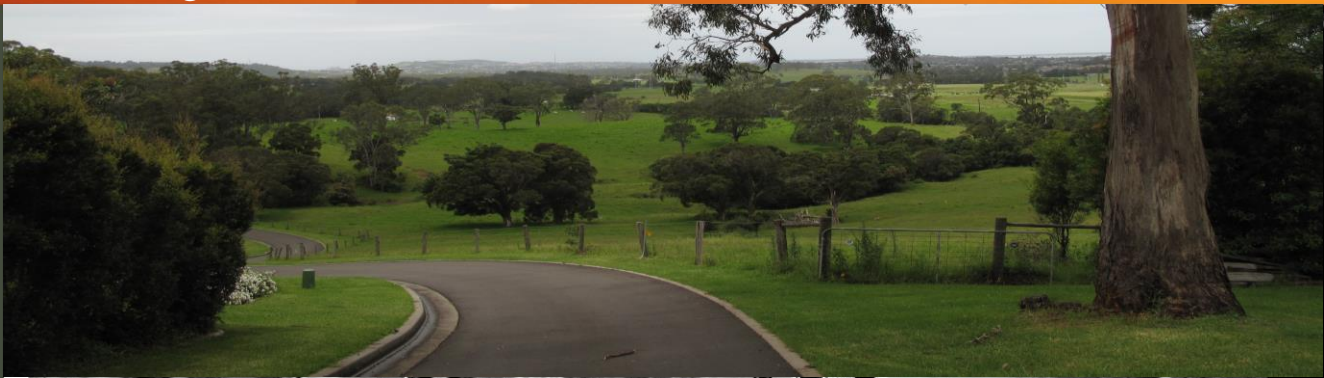


Metallurgical Coal



ANNEX G PUBLIC SAFETY MANAGEMENT PLAN

WEST CLIFF AREA 5 LONGWALLS 37 AND 38 EXTRACTION PLAN

Document No:<ADD No. HERE>

Rev: A

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Review History

Revision	Description of Changes	Date	Approved
P0	New Document	July 2012	
P1	Document for review	March 2013	
P2	Revised Document	June 2013	
A	Draft for Agency comment	June 2013	
A	Final (no further comments)	August 2013	

Persons involved in the development of this document include:

Name	Title	Company
Daniel Thompson	Environmental Planner	Cardno
Danyil Skora	Senior Environmental Planner	Cardno
Gary Brassington	Manager Approvals (Mining)	BHP Billiton Illawarra Coal

1 INTRODUCTION

1.1 PROJECT BACKGROUND

BHP Billiton Illawarra Coal (BHPBIC) operates the Bulli Seam Operations (BSO) (Appin and West Cliff Collieries) extracting hard coking coal used for steel production.

On 22 December 2011 the Planning and Assessment Commission (PAC), under delegation of the Minister for Planning, approved BSO (MP 08_0150) under Part 3A of the *Environmental Planning and Assessment Act 1979* (EP&A Act) to continue these mining operations until 31 December 2041.

This Public Safety Management Plan (PMP) supports the Longwalls 37 and 38 Extraction Plan for mining of coal from West Cliff Area 5.

1.2 SCOPE

This PMP has been prepared by Cardno on behalf of BHPBIC in accordance with the BSO Approval (MP 08_0150) *Condition 5 (l), Schedule 3* as follows:

5. *The Proponent shall prepare and implement an Extraction Plan for first and second workings within each longwall mining domain to the satisfaction of the Director-General. Each extraction plan must:...*
- l. *include a Public Safety Management Plan, which has been prepared in consultation with DRE, to ensure public safety in the mining area.*

The Study Area for the Extraction Plan is defined in accordance with Mine Subsidence Engineering Consultants (MSEC, 2013), as the surface area predicted to be affected by the proposed mining of Longwalls 37 and 38 and encompasses the area bounded by, whichever is the greater of the following limits:

- 35⁰ Angle of Draw for the maximum depth of cover, which equates to a horizontal distance of between 320 m and 380 m outside the limit of the proposed extraction area); and
- The 20 mm predicted limit of vertical subsidence, which is generally within the 35⁰ Angle of Draw.

Additionally, features sensitive to far-field movements, which includes potential horizontal, valley closure and valley upsidence movements, which may be outside the 20 mm subsidence zone or 35⁰ Angle of Draw have been assessed including:

- Watercourses (including the Georges River), within the predicted limits of 20 mm total upsidence and 20 mm total closure;
- Wedderburn Airport
- Groundwater bores; and
- Survey control marks.

Two separate Study Areas have been defined, one for each of the longwalls. The Longwall 37 Study Area is located primarily to the west of the Georges River, with the Longwall 38 Study Area primarily to the east of the Georges River. The Study Area locations are illustrated by **Figure 1** (MSEC, 2013).

1.3 OBJECTIVES

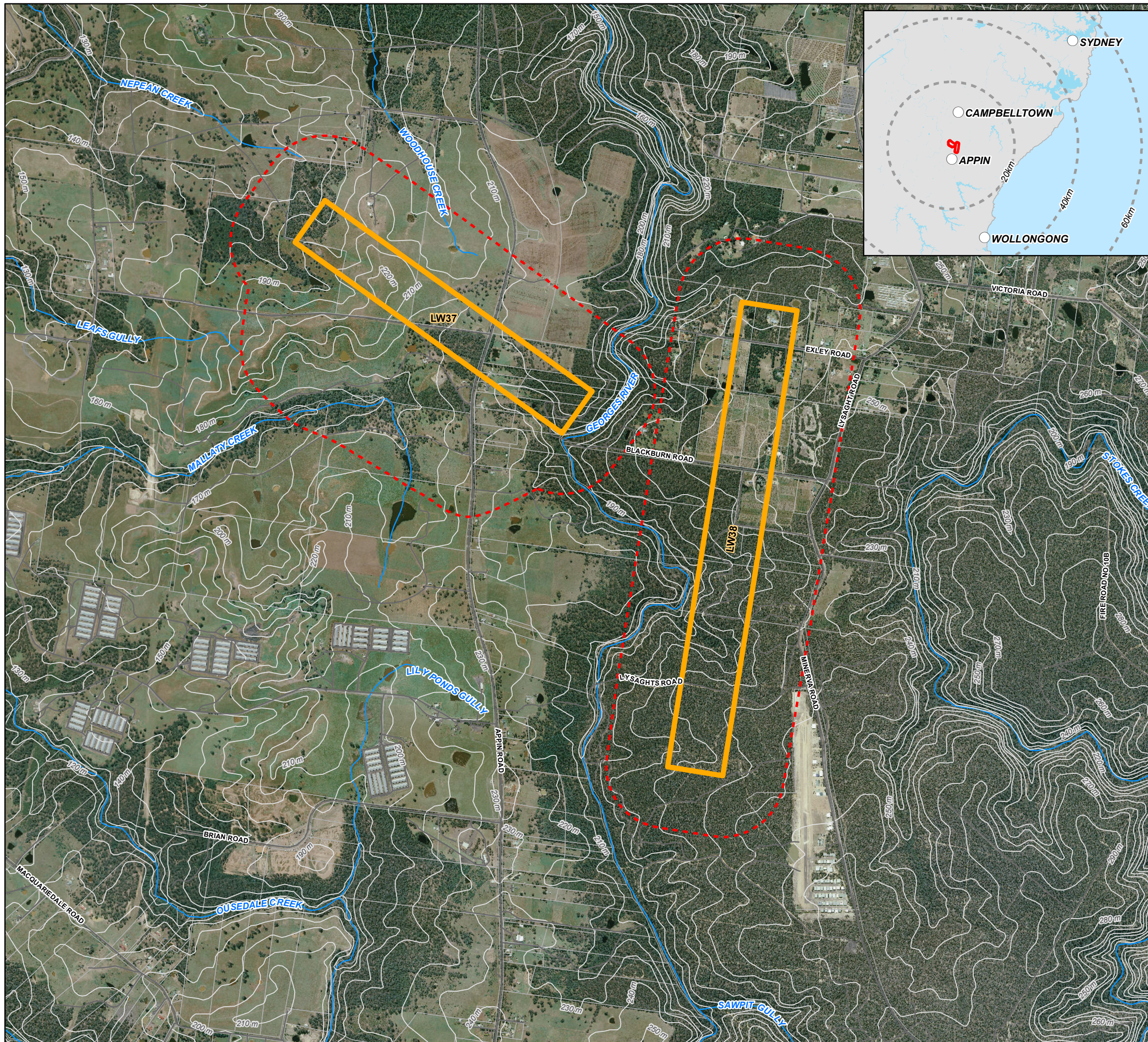
The objectives of this PMP are to identify areas of risk within the Longwall 37 and 38 Study Area and to provide management measures aimed at ensuring public safety within the mining area.

1.4 DISTRIBUTION

This PMP will be developed in consultation with Trade and Investment - Division of Resources and Energy (DRE) and relevant stakeholders' authorities and infrastructure owners. The finalised PMP will be distributed to:

- DRE
- Department of Planning and Infrastructure (DP&I)
- Wollondilly Shire Council (WSC)
- Campbelltown City Council (CCC)
- Roads and Maritime Services (RMS)

BHPBIC will make the PMP and other relevant documentation publicly available on the BHPBIC website (*Condition 11, Schedule 6*).

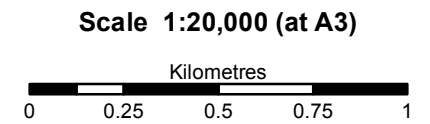


**West Cliff Area 5
 Study Areas
 (LW37 and 38)**

- Legend**
- - - Study Area
 - Local Roads (LPI)
 - 10m Contours (LPI)
 - Watercourses (LPI)
 - Cadastre (LPI)
 - West Cliff LW 37 and 38 (BHPBIC 2013)



FIGURE 1



Map Produced by Cardno NSW/ACT Pty Ltd (WOL)
 Date: 14/03/2013
 Coordinate System: GDA 1994 MGA Zone 56
 Project: 112054-01
 Map: G1002_WCA5_ExtractionPlan.mxd 03
 Aerial imagery supplied by BHPBIC (2007 and 2009)

2 STATUTORY REQUIREMENTS

Extraction of coal from Longwalls 37 and 38 will be in accordance with the conditions set out in the BSO Approval, applicable legislation as detailed in **Section 2.2** and the requirements of relevant licenses and permits (including conditions attached to mining leases)

2.1 BSO APPROVAL

Condition 5 (l), Schedule 3 of the BSO Approval requires the preparation of a PMP to ensure public safety in the mining area (refer **Section 1.2**).

This PMP also addresses the requirements detailed in *Condition 6, Schedule 3* and *Condition 2, Schedule 6* of the BSO Approval as shown in **Table 2.1**.

Table 2.1 – Management Plan Requirements

Project Approval Condition	Relevant PMP Section
<p>Condition 6 - Schedule 3</p> <p>The Proponent shall ensure that the management plans required under Condition 5(g)-(l) above include:</p> <p>a) an assessment of the potential environmental consequences of the Extraction Plan, incorporating any relevant information that has been obtained since this approval;</p> <p>b) a detailed description of the measures that would be implemented to remediate predicted impacts.</p>	<p>Section 4</p> <p>Section 7</p>
<p>Condition 2 – Schedule 6</p> <p>The Proponent shall ensure that the management plans required under this approval are prepared in accordance with any relevant guidelines, and include:</p> <p>a) detailed baseline data;</p> <p>b) a description of:</p> <ul style="list-style-type: none"> – the relevant statutory requirements (including any relevant approval, licence or lease conditions); – any relevant limits or performance measures/criteria; – the specific performance indicators that are proposed to be used to judge the performance of, or guide the implementation of, the project or any management measures; <p>c) a description of the measures that would be implemented to comply with the relevant statutory, limits, requirements or performance measures/criteria;</p> <p>d) a program to monitor and report on the:</p> <ul style="list-style-type: none"> – impacts and environmental performance of the project; – effectiveness of any management measures (see c above); <p>e) a contingency plan to manage any unpredicted impacts and their consequences and to ensure that ongoing impacts reduce to levels below relevant impact assessment criteria as quickly as possible;</p> <p>f) a program to investigate and implement ways to improve the environmental performance of the project over time;</p>	<p>Section 3</p> <p>Section 2</p> <p>Section 4</p> <p>Sections 4 to 7</p> <p>Sections 4 to 7</p> <p>Section 5</p> <p>Section 7</p> <p>Section 9</p>

<p>g) a protocol for managing and reporting any:</p> <ul style="list-style-type: none"> - incidents; - complaints; - non-compliances with statutory requirements; and - exceedances of the impact assessment criteria and/or performance criteria; and 	<p>Section 8</p>
<p>h) a protocol for periodic review of the plan.</p>	<p>Section 9</p>

Due consideration has been given to all the BSO Approval Conditions in the preparation of this PMP, including those relating to auditing, rehabilitation and environmental management.

2.2 LEGISLATION AND GUIDELINES

This PMP conforms to the requirements of the relevant legislation and advisory documents and guidelines including:

- *Coal Mine Health and Safety Act, 2002*
- *Contaminated Land Management Act, 1997*
- *Dangerous Goods Act, 1975*
- *Mining Act, 1992*
- *Noxious Weeds Act, 1993*
- *Rail Safety Act, 2002*
- *Road and Rail Transport (Dangerous Goods) Act, 1997*
- *Roads Act, 1993*
- *Protection of the Environment Operations Act, 1997*
- *Energy and Utilities Administration Act, 1987*
- *Water Management Act, 2000*
- *BHPBIC Surface Induction*
- *BHPBIC Surface Emergency Management Plan*
- *Guidelines from relevant infrastructure owners especially regarding the safety of working in and around their assets.*
- *Relevant licenses or approvals acquired under the aforementioned Acts.*

2.3 RELEVANT LEASES AND LICENCES

The following leases and licences are applicable to BHPBIC's operations in West Cliff Area 5.

- Mining Leases as per **Table 2.2**.
- Environmental Protection Licence (EPL) 2504 which applies to BSO, including Appin and West Cliff Mines. A copy of the licence can be accessed at the EPA website via the following link <http://www.environment.nsw.gov.au/poeo>.
- West Cliff Mining Operations Plan (MOP) July 2007 to June 2014.
- All relevant OH&S and HSEC approvals.
- Any additional leases, licences and approvals resulting from the BSO Approval.

Table 2.2 – West Cliff Mine Leases, Licences and other Reference Documents

Mining Lease - Document Number	Issue Date	Expiry Date/ Anniversary Date
CCL 724	4 July 1991	26 October 2011 (renewal pending)
Part CCL 767	29 October 1991	September 2010 (renewal pending)
CCL 381	24 October 1991	23 October 2012 (renewal pending)
ML 1678	27 September 2012	26 September 2033
MPL 200	13 January 1982	13 January 2024
MPL 201	13 January 1982	13 January 2024

3 BASELINE ASSESSMENT

Baseline data in relation to the potential consequences of mining is provided in the Extraction Plan and supporting reports. Those of relevance to public safety include:

- Subsidence Predictions and Impact Assessment Report (MSEC, 2013), (**Annex A** of the Extraction Plan), which describes the potential subsidence impacts to natural and built features.
- Land Management Plan (LMP) (**Annex E** of the Extraction Plan), which describes potential consequences on cliffs, overhangs, steep slopes and land in general.
- Built Features Management Plan (BFMP) (**Annex H** of the Extraction Plan,) which describes potential consequences for the following surface infrastructure:
 - Public Roads (RMS, WSC and CCC)
 - Electricity Assets (Endeavour Energy)
 - Water and Sewer Mains (Sydney Water, Macarthur Water)
 - Telecommunications (Optus, NextGen, Telstra, PowerTel)

3.1 LAND MANAGEMENT PLAN

3.1.1 Cliffs and Overhangs

A description and location of the cliffs and overhangs within the Study Area are provided by MSEC (2013). The LMP provides a summary of the baseline data compiled by MSEC, as well as an assessment of the potential for environmental consequences on cliffs and overhangs from longwall extraction in the Longwalls 37 and 38 Study Area.

A description of the cliffs and overhangs within the Study Area and nearby is summarised below:

- The cliffs within the Study Area are generally located within the valley of the Georges River and associated tributaries. There are no cliffs identified directly above the proposed longwalls.
- Rock outcrops are primarily located within stream valleys, particularly along the Georges River.

- Steep slopes are predominantly located along the alignment of the Georges River and its tributaries.
- Cliffs within the Study Area have formed from Hawkesbury Sandstone.
- No individual cliff lines in the Study Area are considered to be sufficiently unique or different so as to require identification as 'special significance' and thus requiring special consideration in a risk assessment framework.
- There have been very few recorded cliff instabilities outside the extracted goaf areas of longwall mining in the Southern Coalfield (MSEC, 2013).

3.1.2 Steep Slope Stability

Steep slopes within the Study Area were identified by MSEC (2013).

No large-scale slope failures have been observed along steep slopes in the Southern Coalfield, even where longwalls have been mined directly beneath them. Although no large-scale slope failures have been observed in the Southern Coalfield, tension cracking has been observed at the tops of steep slopes as the result of downslope movements.

The majority of the steep slopes along the Georges River valley and associated tributaries are not directly mined beneath by the proposed longwalls. It is likely therefore that only minor cracking would occur near the tops of and on these steep slopes.

If tension cracks were to develop, as the result of the extraction of the proposed longwalls, it is possible that soil erosion could occur if these cracks were left untreated. Where required, some remediation, including infilling of surface cracks with soil or other suitable materials, or by locally re-grading and re-compacting the surface will be implemented. In some cases, erosion protection measures may be needed, such as planting of additional vegetation in order to stabilize the slopes in the longer term.

BHPBIC will develop and implement ongoing monitoring in consultation with potentially affected landowners through the Property Subsidence Management Plan (PSMP) process. Any mitigation or management measures would also be developed and implemented in consultation with and the approval of the affected landowner through this process.

3.1.3 General Land - Non- Conventional Ground Movements

Longwall mining can result in deformation such as surface cracking, heaving, buckling and stepping at the ground surface. The extent and severity of these deformations are dependent on a number of factors such as mine geometry, depth of cover, overburden geometry, jointing in the bed rock, and the presence of near surface geological structures.

The factors contributing to the extent and severity of ground deformation have been carefully considered and incorporated into the final design for the proposed longwalls.

The depth of cover to the Bulli Seam within the Study Area varies between a minimum of 455 m and a maximum of 540 m. Where the depth of cover above the mined goaf is greater than 400 m the cracking of soils as a result of systematic subsidence has not commonly occurred.

Any cracking that has been observed during extraction from the Bulli Seam has generally been isolated to steeper areas and is of a minor nature (MSEC, 2013). This is also expected to be the case for Longwalls 37 and 38.

3.2 BUILT FEATURES MANAGEMENT PLAN

The management of private assets and infrastructure items will be addressed in the BFMP and associated sub-plans, as well as PSMPs and associated agreements between BHPBIC and the relevant infrastructure or property owners as shown in **Table 3.1**.

It is intended that these Plans be submitted to DRE and DP&I separately from this application prior to the commencement of mining in West Cliff Area 5.

Table 3.1 – Built Features Monitoring and Reporting

Asset Type	Management Mechanism
Houses	PSMP to be negotiated with property owner.
Farm dams	PSMP to be negotiated with property owner.
Roads	Generally - Update existing Public Roads Management Plan to include Longwalls 37 and 38. Appin Road– Update existing management plans and agreements with the RMS Local Roads and drainage culverts– Update existing management plans and agreements with WSC and develop management plans and agreements with CCC.
Electrical Infrastructure	Update existing Electrical Assets Management Plan and specifically, the Integral Energy Structure Monitoring and Management Plan.
Telecommunications Infrastructure	Incorporate infrastructure within the study area into existing management plans with relevant infrastructure owners.
Water Mains	Update existing agreements with Sydney Water.
Other buildings and infrastructure	To be negotiated with property/asset owner.

4 PERFORMANCE MEASURES AND INDICATORS

The BSO Approval provides Subsidence Impact Performance Measures (*Schedule 3*) for a range of factors that may influence public safety. Those that apply to the Longwalls 37 and 38 Study Area are summarised in **Table 4.1** below.

These include the performance criteria for Land and Built Features. The public safety requirement is for negligible additional risk. “*Negligible*” is defined within the Project Approval as “*small and unimportant, such as not to be worth considering*”.

Table 4.1 – Subsidence Impact Performance Measures (BSO Approval)

Land (Condition 1 Schedule 3)	
Dharawal State Conservation Area	Negligible environmental consequences
Cliffs of ‘Special Significance’ (i.e. cliffs no longer than 200 m and/or higher than 40 m; and cliff-like rock faces higher than 5 m that constitute waterfalls).	Negligible environmental consequences (that is occasional rock falls, displacement or dislodgement of boulders or slabs, or fracturing, that in total do not impact more than 0.5% of the total face area of such cliffs within any longwall mining domain).
Other cliffs.	Minor environmental consequences (that is occasional rock falls, displacement or dislodgement of boulders or slabs, or fracturing, that in total do not impact more than 3% of the total face area of such cliffs within any longwall mining domain).

Built Features (Condition 3 Schedule 3)	
Other public infrastructure (including water supply pipelines; high pressure gas pipelines and the gas distribution network; electricity transmission and distribution lines; telecommunications cables and optical fibre networks; roads trails and associated structures). Houses, industrial premises, swimming pools, farm dams and other built features or improvements	Always safe. Serviceability should be maintained wherever practicable. Loss of serviceability must be fully compensated. Damage must be fully repaired or fully compensated, or else the damaged built feature or damaged infrastructure component must be replaced.
Public Safety(Condition 3 Schedule 3)	
Public Safety	Negligible additional risk

The above factors represent the principal sources of risk to persons and built features within the Study Area. Management and mitigation strategies in relation to the hazards identified are provided in **Section 6**.

5 MONITORING AND REPORTING

5.1 MONITORING PROGRAM

5.1.1 Cliffs and Overhangs, Steep Slopes and Land in General

BHPBIC will implement a monitoring within the Study Area. The monitoring program will be developed on the basis of surveys undertaken prior to mining, as well as discussions with landholders and infrastructure owners and in accordance with the LMP. Monitoring will be undertaken along the cliffs within the Georges River Valley and where built features are located near steep slopes that may be susceptible to failure. Monitoring implemented on private property will be undertaken in consultation with and subject to the agreement of the landowner.

The following stages of monitoring will be undertaken:

- *Stage 1* - Monitoring prior to mining. Background environment, built features and geotechnical data will be collected to assess the current range of conditions at nominated locations.
- *Stage 2* - Monitoring during mining. Including the documentation of environmental and built feature conditions such as natural variations based on the weather (temperature, wind, rainfall etc.) and any variations induced by mining.
- *Stage 3* – Monitoring of any mitigation and rehabilitation following mining.

A number of monitoring options are available for the recording of environmental and geotechnical conditions within the Study Area. These are described below:

Surface Monitoring

- *Survey*. A series of survey lines would be established at nominated locations. Where required survey pegs should extend up to 1 m into the ground or to refusal to ensure shrink-swell seasonal type ground displacements are minimised. Where required survey points are also established on fixed surface features such as buildings, concrete pavements, trees and other stable points.
- *Global Navigation Satellite Systems (GNSS) or Global Positioning System (GPS) monitoring*.

- *Repeat ALS survey* would be undertaken to develop a new Digital Elevation Model (DEM). Airborne Laser Scan data points have been collected for BHPBIC's mining areas, these would be updated for the Longwall 37 and 38 Study Area.

Inspections will be undertaken prior to and during mining. These inspections will include the recording of the following details by a person trained and experienced in subsidence monitoring:

- The date of inspection.
- The location of longwall extraction.
- The location of any cliff instability (i.e. freshly exposed rock face and debris scattered around the base of the cliff or overhang) relative to the cliff face or overhang.
- The nature of any cliff instability.
- Other aspects such as water seepage (which can indicate weaknesses in the rock).
- Whether actions are required (e.g. implementation of management measures as defined by the relevant TARP, incident notification, implementation of appropriate safety controls, review of public safety, etc.).
- Any other relevant information.

5.1.2 Built Features

A description of the monitoring and management measures implemented to ensure the performance measure of 'safe' is satisfied in relation to infrastructure, is detailed in the relevant asset agreements, PSMPs and the BFMPs.

The relevant process for each feature or type of feature within the Study Area is documented in **Table 3.1** with these agreements to be in place prior to any mining impacts to the feature.

With regards to the monitoring and mitigation of impacts to built features the Mine Subsidence Board shall also be involved as required.

5.2 REPORTING

The results of monitoring will be provided to infrastructure and asset owners in accordance with the individual agreements between the owners and BHPBIC. In some cases this may include regular reporting to steering and/or technical committees in addition to BHPBIC's regular reporting.

Results from the monitoring program will be reported annually in the Annual Environmental Management Report (AEMR). This report will: detail the outcomes of monitoring undertaken; provide results of visual inspections; determine whether performance indicators have been exceeded; and whether Corrective Management Actions (CMAs) are required.

Monitoring results will be reviewed monthly by the BHPBIC's Subsidence Management Committee. However, if the findings of monitoring are deemed to warrant an immediate response the Manager Approvals, Manager Infrastructure and/or Manager Property will initiate the requirements of the LMP TARP and the actions detailed in the PSMP's and BFMP's.

Monitoring results will be made publicly available in accordance with BSO Approval *Conditions 8 & 11, Schedule 6* and will also be included in the Annual Reporting *Condition 4, Schedule 6*.

6 MANAGEMENT AND MITIGATION STRATEGIES

Management and mitigation strategies will be undertaken as appropriate, or required following the results of future monitoring and in consultation with and the agreement of the landowner as discussed in **Section 5**, the LMP and individual BFMPs. These management and mitigation measures will be implemented in conjunction with the following safety controls.

Controls that apply to the safety hazards identified in **Section 4** are discussed below:

- Signs shall be prominently displayed at any rock, cliff face or steep slope that has been identified as susceptible to failure and safety risk. Signposts will warn specifically of the danger. In instances where signs are to be installed on private or public property, installation will only be done with the agreement of the landholder or relevant authority.
- The location of all signs, fences, and other remedial or warning provisions established shall be marked on a Plan. This Plan shall be maintained as a record of any remedial measures instituted during mining.

6.1 LIMITATIONS

While it is the intention of BHPBIC to maintain safety at all times, there are certain limitations that need to be recognised, despite the fact that mining induced cliff and slope instability is considered to be unlikely within the Longwalls 37 and 38 Study Area. Limitations include:

- There is natural instability associated with the cliff faces and edges in the area.
- The interaction of mining induced movements on the natural instability of cliff faces and overhangs cannot be fully quantified.
- Results from inspections, photographing and monitoring of cliff faces and steep slopes in more heavily vegetated areas, such as within the Georges River Valley will not be as precise as non-vegetated areas.
- In the absence of information to the contrary, it has been assumed that the effects of mining will be similar in nature and magnitude to those associated with previous longwalls located in similar areas and the initial controls implemented will be based on this assumption.
- It is difficult to quantify the risks associated with rock falls and while the probability of resultant injuries may be remote, the potential consequences are severe. Controls will be implemented on this basis.
- At the request of and with the approval of landholders, warning signs will be prominently displayed at areas of risk. It is expected that observational monitoring will be undertaken from the river.

7 CONTINGENCY AND RESPONSE PLANS

In the event that the Performance Measures detailed in **Section 4** of this PMP are considered to have been exceeded, or are likely to be exceeded, BHPBIC will implement a Contingency Plan to manage any unpredicted impacts and their consequences.

This would involve:

- Capture photographic record immediately.

- Notify relevant stakeholders as soon as practicable.
- Notify relevant agencies and specialists as soon as practicable.
- Conduct site visits with stakeholders as required.
- Contract specialists to investigate and report on changes identified.
- Provide incident report to relevant agencies within seven days.
- Undertake a condition assessment to record impacts.
- Weekly monitoring until stabilised.
- Monthly updates from specialists on investigative process and progress.
- Inform relevant agencies and stakeholders of results of investigation within one week of completion.
- Develop site CMA in consultation with key stakeholders if required and seek approvals.
- Implement CMA as agreed with stakeholders following approvals.
- Conduct initial follow up monitoring and reporting within two months of CMA completion.
- Review Management Plan within three months.
- Report in regular reporting and AEMR.

BHPBIC will consult with appropriate specialists and relevant agencies in order to devise an appropriate response in respect to any identified exceedance.

The development and implementation of contingency measures will be designed to address the specific circumstances of the exceedance and assessment of consequences. Any public or private safety risk to persons will be isolated and addressed as soon as practicable.

If the contingency measures implemented by BHPBIC fail to remediate or mitigate the impact or the Director-General determines that it is not reasonable or feasible to remediate the impact BHPBIC will provide a suitable offset to compensate for the impact to the satisfaction of the Director-General of DP&I in accordance with the BSO Approval *Condition 2, Schedule 3*.

All incidents will be reported internally through BHPBIC's Incident Procedure and related records will be maintained in accordance with the Records Management Procedure (refer **Section 9.4**).

8 INCIDENTS, COMPLAINTS, EXCEEDANCES AND NON-CONFORMANCES

8.1 INCIDENTS

BHPBIC will notify DP&I and any other relevant agencies of incidents associated with the BSO as soon as practicable after BHPBIC becomes aware of the incident. BHPBIC will provide DP&I and any relevant agencies with a detailed report on the incident within seven days of the date of the occurrence.

In relation to impacts to Built Features the assets owner and the Mine Subsidence Board will also be notified as soon as practicable so that the appropriate mitigation and management can be undertaken.

8.2 COMPLAINTS HANDLING

BHPBIC will:

- Provide a readily accessible contact point through a 24 hour toll-free Community Call Line (1800 102 210). The number will be displayed prominently on BHPBIC sites in a position visible by the public as well as on publications sent to the local community.
- Respond to complaints in accordance with the BHPBIC Community Complaints and Enquiry Procedure.
- Maintain good relations and communication lines between community, infrastructure owners, Councils and BHPBIC staff.
- Keep a register of any complaints, including the details of the complaint with information such as:
 - Time and date.
 - Person receiving the complaint.
 - Complainant's contact name and phone number.
 - Description of the complaint.
 - Work area where complaint relates to.
 - Details of any verbal response.
 - Details of any written response where appropriate.

8.3 NON CONFORMANCE PROTOCOL

The requirement to comply with all approvals, plans and procedures is the responsibility of all personnel (staff and contractors) employed on or in association with the BSO. Regular inspections, internal audits and initiation of any remediation/rectification work will be undertaken by the Manager Approvals, Manager Infrastructure or Manager Property as appropriate.

Non-conformities, corrective actions and preventative actions are managed in accordance with the BHPBIC *Non-Conformance, Preventative and Corrective Action Procedure (IHP0107)*. This procedure details the processes to be utilised with respect to the identification of non-conformances, the application of appropriate corrective actions(s) to address non-conformances and the establishment of preventative actions to avoid non-conformances. The key elements of the process include:

- Identification of non-conformance and/or non-compliances.
- Recording of non-conformance and/or non-compliance.
- Evaluation of the non-conformance and/or non-compliance to determine specific corrective and preventative actions.
- Corrective and preventative actions to be assigned to responsible person
- Management review of corrective actions to ensure the status and effectiveness of the actions.

An Annual Review will be undertaken to assess BHPBIC's compliance with all conditions of the BSO Approval, mining leases and all other approvals and licences.

An independent environmental audit will also be undertaken (*Condition 9, Schedule 6*) to review the adequacy of strategies, plans or programs under these approvals and if

appropriate, recommend actions to improve the environmental performance of the BSO. The independent environmental audit will be undertaken by a suitably qualified, experienced and independent team of experts whose appointment has been endorsed by the Director-General of DP&I.

9 PLAN ADMINISTRATION

This PMP will be administered in accordance with the requirements of the West Cliff Environmental Management System (EMS) and the BSO Approval Conditions. A summary of the administrative requirements is provided below.

9.1 ROLES AND RESPONSIBILITIES

All statutory obligations applicable to the West Cliff operations are identified and managed via an online compliance management system (TICKIT). The online management system can be accessed from the following link <https://illawarracoal.tod.net.au/login>.

The overall responsibility for the implementation of this PMP resides with the Manager Approvals who shall be the PMP's authorising officer.

Parties responsible for environmental management at West Cliff and the implementation of the PMP include:

Head of External Affairs

- Ensure that the requisite personnel and equipment are provided to enable this PMP to be implemented effectively.

Manager Approvals

- Authorise the PMP and any amendments thereto.
- Delegate to an appropriately qualified person the responsibility to document any changes to the PMP, recognising the potential for those changes to affect other aspects of the PMP.
- Provide regular updates to BHPBIC on the results of the PMP.
- Arrange information forums for key stakeholders as required.
- Prepare any report in accordance with the PMP. Maintain records required by the PMP.
- Organise and participate in assessment meetings called to review mining impacts.
- Within 24 hours, respond to any queries or complaints made by members of the public in relation to mining effects.
- Organise audits and reviews of the PMP.
- Address any identified non-conformances, assess improvement ideas submitted and implement if considered appropriate.
- Arrange for the implementation of any agreed actions, responses or remedial measures.
- Ensure surveys required by this PMP are conducted and record details of instances where circumstances prevent these from taking place.

Environmental Field Team Coordinator

- Instruct suitable person(s) in the required standards for inspections, recording and reporting and be satisfied that these standards are maintained.
- Investigate significant subsidence impacts.
- Identify and report any non-conformances with PMP provisions.
- Participate in any other assessment meetings called to review subsidence impacts in the area affected by mining.

Survey Coordinator

- Collate survey data and present in an acceptable form for review at assessment meetings.
- Bring to the attention of the Manager Approvals any findings indicating an immediate response may be warranted.
- Bring to the attention of the Manager Approvals any non-conformances identified with the Plan provisions or ideas aimed at improving the PMP.

Technical Experts

- Conduct the roles assigned to them in a competent and timely manner to the satisfaction of the Manager Approvals and formally provide expert opinion as requested.

Person(s) Performing Inspections

- Formally bring to the attention of the Environment Field Team Coordinator any non-conformances identified with the Plan, or ideas aimed at improving the Plan.
- Conduct inspections in a safe manner.

9.2 RESOURCES REQUIRED

The head of External Affairs provides resources sufficient to support this PMP. Equipment will be needed for the monitoring provisions of this PMP. Where this equipment is of a specialised nature, it will be provided by the supplier of the relevant service. All equipment is to be appropriately maintained, calibrated and serviced as required in operation manuals.

It shall be the responsibility of the Manager Approvals to ensure that personnel and equipment are provided as required to allow the provisions of this Plan to be implemented.

9.3 TRAINING

All staff and contractors working on BHPBIC sites are required to complete the BHPBIC training program which includes:

- An initial site induction (incl. all relevant aspects of environment, safety and community).
- Safe Work Methods Statements and Job Safety Analyses, Toolbox Talks and Pre-shift communications.
- On-going job specific training and re-training (where required).

All training records are maintained by the BHPBIC Safety and Training Department (STAX database system), which can be accessed via the iPick system.

It shall be the responsibility of the Manager Approvals to ensure that all persons and organisations having responsibilities under this Plan are trained and understand their responsibilities.

The person(s) performing regular inspections shall be under the supervision of the Environment Field Team Coordinator and be trained in observation and reporting. The Environment Field Team Coordinator shall be satisfied that the person(s) performing the inspections are capable of meeting and maintaining this standard.

9.4 RECORD KEEPING AND CONTROL

Environmental records are maintained in accordance with the BHPBIC procedure *Records Management (ICHP0108)*.

9.5 DOCUMENT CONTROL

The BHPBIC *Document Control Procedure (ICHP0103)* outlines the method for control of defined 'business critical' documentation for all BHPBIC operations. The system has been designed in such a manner to ensure that:

- Documents are approved for adequacy by authorised personnel prior to use.
- Obsolete documents are promptly removed from circulation.
- Documents are reissued, or made available, to relevant persons in a timely fashion after changes have been made and the authorisation process is complete.

The PMP and other relevant documentation will be made available on the BHPBIC website (*Condition 11, Schedule 6*).

9.6 MANAGEMENT PLAN REVIEW

A comprehensive review of the objectives and targets associated with the BSO is undertaken on an annual basis via the BHPBIC Balanced Planning (1 year outlook) and Balanced Strategy (5 year outlook) processes. These reviews, which include involvement from senior site management and other key site personnel, assess the performance of the mine over the previous year and develop goals and targets for the following period.

An annual review of the environmental performance of BSO will also be undertaken in accordance with *Condition 4, Schedule 6*. More specifically this PMP will be subject to review (and revision if necessary, to the satisfaction of the Director-General) within three months of:

- The submission of an annual review under *Condition 4, Schedule 6*.
- The submission of an incident report under *Condition 7, Schedule 6*.
- The submission of an audit report under *Condition 9, Schedule 6*.
- Any modification to the conditions of this approval.

If deficiencies in the EMS and/or PMP are identified in the interim period, the plans will be modified and approvals for these modifications sought as required. This process has been designed to ensure that all environmental documentation continues to meet current environmental requirements, including changes in technology and operational practice, and the expectations of stakeholders.

10 REFERENCES

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