# GM³ SUPPLY – VENDOR FAQs

28 March 2025
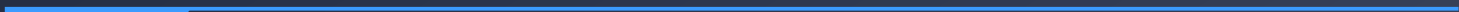
# GM³
a mining and metals company

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**GM³** a mining and metals company

### What is the current status of the transition from South32 to GM³?

Since the sale of Illawarra Coal Holdings (ICH) was announced by South32, we've been operating within South32's systems while setting up our own standalone ERP system. That's why payments, service claims, and Purchase Orders (POs) have been coming from South32's network, and this will continue until the end of the TSA on or around 30th of April.

*Note: If you have existing arrangements with other South32 operations like Cannington, Worsley, or GEMCO, these will not be impacted by these changes.*

### What's changing?

As part of the transition, we've been building a new SAP S/4 Hana system and SAP Business Network, which will work similarly to the current system. This will help minimise any impacts or disruption for our vendors.

### What's <u>not</u> changing?

- **Your vendor number** – Your vendor number remains the same, no re-onboarding required.

- **Purchase Orders (POs)** – You'll be able to continue using your existing open POs after the go-live date.

- **GM³ contracts** – Your contracts ICH will remain the same. We've also updated contracts that weren't previously with ICH.

- **Payment terms** – The terms in your contract, or PO, will stay the same.

- **ABN details** – The ABN for Illawarra Coal Holdings, as well as for Endeavour Coal, Dendrobium Coal, Illawarra Services, and Port Kembla Coal Terminal, will remain unchanged.

- Our offices and mine sites, including locations for goods and material deliveries, remain the same.

### What do vendors need to do now?

If you are an **ERS vendor** and you have not signed your Recipient Created Tax Invoice (RCTI) agreement and returned it to us, please do so.

As an ERS vendor we can pay you faster, so it is important you sign and return the agreement. Unfortunately, the ATO does not allow us to create invoices on your behalf if you have not signed our RCTI agreement. If you choose not to sign the agreement, we will have to change you to a non-ERS vendor.

If you are an ERS vendor where GM³ generates an invoice on your behalf once we have received your service claim, or completed a goods receipt, you need to sign and return the RCTI agreement. If you want to elect out of being an ERS vendor, or conversely if you would like to be an ERS vendor please, inform us via GM3Supply@gm3.au

If you transact with us on the **SAP Business Network**, also known as **Ariba**, you likely have an auto-accept when a new buyer is requesting to connect. This request is known as a Trade Relationship Request (TRR). GM³ sent a TRR from our new SAP Business Network buyer account to all existing SAP Business Network vendors. There are also vendors who need to manually accept the TRR from the GM³ buyer account. Please accept this as soon as possible.

*Note: If you do not manually accept the TRR by 28 April, we will have to convert you to be a manual vendor.*

This will mean you will not be able to transact with us on the SAP Business Network for PO's, requesting changes to orders, receiving goods notification, submitting claims, invoices and receiving remittances advice, so if you want to transact in the same way as you currently do, please follow-up with your business representative to ensure the GM³ TRR has been accepted.

Please note, we will not on-board new vendors onto the SAP Business Network pre-go live but will be more than happy to add your organisation after this date.   Please email us at GM3Supply@gm3.au if you wish to transact this way.

If you are a **Manual Vendor** who transacts through the current South32 e-forms when submitting a Service Claim or email through your invoices to our GBS invoice inbox, there are no current actions for you to take.

### What are the key dates?

- **27 March:** For the majority of vendors, on 30-day payment terms, if you would like payment by the end of the following month, please submit your service claim for processing <u>before</u> this date.
    - o **ERS vendors:** You do not need to submit an invoice following the submission of your service claim.
    - o **ERS vendors supplying goods and materials:** If your delivery is made before 27 March, we will process the goods receipt, trigger an invoice, and make payment by 30 April.

- **30 March:** If you are **not an ERS vendor**, you will need to submit your invoice for processing by this date if you would like payment prior to 30 April. This timing is comparable to any month-end for vendors on 30-day payment terms.

- **23 April:** As we will be transitioning from South32's SAP system, we need to gradually stop transactions in that environment. Purchase Orders (POs) will no longer be transmitted from the South32 network starting from 23 April.

- **24 April:** If you would like to submit a service claim and/or invoice into the South32 network before the cutover, please do so by 24 April. All service claims and invoices submitted by this date will be transitioned across and available in the GM³ S4 environment when we go live.

Note: Manual vendors cannot submit service claims or invoices through the South32 processes after **24 April**.

SAP Business Network (Ariba) vendors: You will also be unable to submit claims or invoices through the Ariba network after **24 April**.

- **25 April – 12May:** There will be a three-week freeze period to extract data from the South32 SAP system, export, upload, test, and validate it in the GM³ SAP environment to ensure everything is ready for go-live.

- **12 May:** GM³'s new SAP S/4 Hana system goes live. After this date, GM³ will transmit your PO (same PO number) and then you will be able to transact in the new system.

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## Will there be any impact or delay in payments?

There may be a delay in payment terms for some of your invoices due to the cutover. Please be patient as we require time to cutover, validate all data.

We will make payments as soon as possible.

We are working hard with our business and technology teams to minimise any impact.

*For example:  for vendors who invoice us on a monthly basis, an invoice typically submitted around week two of the following month, will be submitted between 7 and 11 April for the March month end. This invoice will be processed within the South32 system, transitioned over and uploaded into the GM³ S4 environment. These invoices will be paid following our go-live date planned for the 12 May.*

## What's changing for SAP Business Network (Ariba) vendors?

If you have accepted the TRR from the GM³ buyers' account, your open Purchase Orders (POs) will be retransmitted from the GM³ business network once we go live post 12 of May. Your PO number will be the same.

From **12 May,** GM³ will commence re-sending existing PO's from the GM³ Buyer account. Once you receive the PO from the GM³ account, you can transact using that PO, submit service claims and invoices to the GM³. The open PO from South32 transmitted before cutover will be cancelled by the South32 buyer account.

For SAP Business Network vendors, the way you transact, communicate and interact with GM³ will be very similar to the way you interact with us today through the South32 network.

We will be developing quick reference guides (QRGs) to help you with this transition, and these will be available on our business network portal and website as well as through further email communications next month.

## What's changing for manual vendors?

Manual vendors are those who don't use SAP Business Network and submit service claims through South32 e-forms or email invoices.

- Continue submitting your service claims and invoices through the South32 process until **24 April**.

- From **25 April**, please send your service claims and invoices to **invoices@gm3.au**. *Note: This is a temporary email until we launch our new vendor portal after the go-live date*.

For the majority of vendors with 30-day payment terms, invoices submitted through this email inbox from the 25 April until go-live, will be paid from the 25 May, onwards.

The new portal will allow you to track the status of your claims and invoices, as well as monitor your open Purchase Orders (POs). More information on this new portal will be shared next month and again we will be setting up quick reference guides to help you utilise and use this solution in May.

We will also post how to guides on our Supply portal page, www.gm3.au/our-suppliers/

## What about goods and material suppliers?

Vendors who supply goods may notice an increase in Purchase Orders (POs) early in April, as we ensure we have enough stock to cover the blackout period.

Deliveries received before the transition will be processed and transferred into the new GM³ system once we go-live.

Warehouse operations will continue as normal and contact details for your site representatives will stay the same.

## What about after Go-live? And what are the long-term plans?

Our current focus is ensuring our systems are in place and working well as we exit the TSA with South32. We will then look at ways we are able to streamline and improve our process.
We are currently building an onshore Purchasing and Accounts Payable Teams to strengthen our business and service to our vendors.

For our **manual vendors**, we are developing a fit for purpose portal that will streamline, create greater visibility and ensure faster payment.

For our **SAP Business network vendors**, the process remains relatively unchanged to the way you communicate to us today.

Our success depends on our strong partnership with vendors, and we're committed to making this transition as smooth as possible.

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## What if I have more questions?

If you have any queries or additional questions, feel free to email us at **gm3supply@gm3.au**