

A message from GM³



10 April 2025

As we approach the exit from the Transitional Service Agreement (TSA) with South32, planned for **30 April 2025**, we kindly ask that you review the important key dates and updates below to ensure a smooth transition to GM³'s New Vendor Portal.

Key Actions for Manual Vendors:

- **Before 24 April 2025:** Continue submitting Service Claims via South32 eForms and invoices via email as per your current processes. All claims and invoices must be submitted through these current processes until **24 April**.
- **From 25 April 2025:** If you have an approved Service Claim, please submit invoices to invoices@gm3.au. This will be the submission process during the cutover period only.
- **Post-Transition (from 12 May 2025):** After GM³'s system goes live around **12 May**, you will be able to track and manage your Service Claims and invoices through GM³'s new Payment Gateway. This platform will provide greater visibility and ease in managing your transactions.

Manual Vendors Transition Period:

- **25 April – 12 May 2025:** During this cutover period, please hold your Service Claims which can be submitted into our new Payments Gateway **post go-live (after 12 May)**. Invoices can be submitted during the cut-over period to invoices@gm3.au, *please note that payments for these claims will be processed after 12 May*.
- **New Vendor Portal:** We are excited to introduce a new vendor portal, "Payment Gateway" to streamline the submission and tracking of your Service Claims and invoices. The portal will allow you to easily track the status of your claims and payments. More information, including user guides (QRGs), will be shared in **late April**.

Upcoming Key Dates:

- **24 April 2025:** Final day to submit Service Claims and Invoices through the South32 network. All claims and invoices submitted by this date will be transitioned to GM³'s systems.

- **25 April – 12 May 2025:** During this cutover period, please hold your Service Claims which can be submitted into our new Payments Gateway **post go-live (after 12 May)**. Invoices can be submitted during the cut-over period to invoices@gm3.au, *please note that payments for these claims will be processed after 12 May*.
- **28 April 2025:** Last day POs will be transmitted from the South32 system. Open PO's will be transferred from the South32 to GM³ System.
- **12 May 2025:** GM³'s new SAP S/4HANA and SAP Business Network system goes live, and all vendor transactions will shift to the new platform.

Goods & Warehouse Updates:

- **Increased Purchase Orders (POs) in early April:** You may see an increase in POs from GM³ in the first weeks of April to cover the transition period. This will ensure continuity of supply for materials and consumables.
- **Blackout Period:** Deliveries made during the blackout period (29 April to 12 May) will be manually receipted and entered into the GM³ system after go-live.

Please note: If you would like to transact with GM³ through the SAP Business Network we will be happy to add your organisation after **12 May 2025**. If you would like to proceed this way, please contact us at GM3Supply@gm3.au

Next Steps and Communications:

We've uploaded our FAQs and will continue to provide updates and resources on our website - www.gm3.au/our-suppliers/

If you have any questions or need further assistance, please reach out to us at GM3Supply@gm3.au

We appreciate your cooperation and will continue to communicate with you throughout the transition process.

Thank you.

Tim Kuswadi
Head of Supply and Commercial Strategy
GM³

www.gm3.au

